

Angela Seaward

From: Angela Seaward
Sent: 22 March 2016 09:12
To: Gill Angus
Subject: FW: Snooker Club

Hi Gill

As per our telephone conversation, I had a meeting last week with both Bradley Wright and the Door Manager Mark. Following discussions with Clare last week I obtained the CCTV from 27th February, 4th March and the following weekend 11th and 12th March.

With regards to the gentleman leaving the premises with a glass, you can clearly see that he approaches the door at the top of the stairs where the door staff are positioned, he signals that he is just popping down stairs and she nods her head. The glass is already concealed at this point so the door staff are unaware he is leaving with the glass. He walks down the first flight looks back to see who is looking and removes the glass from his pocket. Following this incident Bradley has restructured the door staff and re-positioned them so that 2 door staff are now at the front door eliminating the risk of glass wear leaving the premises. This has worked effectively as entry can be better managed than at the top of the stairs and any refusals can be dispersed quickly. Also on the back of this plastic are normally sold from 11pm however this has been brought forward to 10pm so that he can ensure all glass wear is removed from the premises by 11pm. This is done by final sweeps of the premises to collect any glasses or bottles.

Currently the snooker club has 3 door staff but from a recent risk assessment it has been identified from the numbers in the club that it requires 4 from 10pm so from this weekend coming 3 door staff will start at 8pm with the 4th starting at 10pm when the numbers increase. This is on a Friday and Saturday night as these are the only nights the club changed from a snooker club into the night club environment.

Door staff is increased to 8 on events, this number was suggested by Bradley as both floors of the premises are used and he has 2 door staff on each floor with 4 on the front door as these are ticked events. They ensure no one else is trying to get in and searching everyone as normal practice. The premises also opens till 3 on the events, Bradley has expressed his concerns with this time period between 1am-3am which is why he also has that number of door staff. Bradley has already advised both myself and Diane that he is unsure he would want to extend his hours on a permanent basis as this is when the club struggled before.

I have gone through the licensing objectives with both Bradley and Mark detailing what each one means and if they can tell me how they promote them. We talked about having training records for staff as a crime prevention measure. Bradley is putting two members of staff through the licensing course and has taken on board the need to keep staff regularly trained. The premises is a member of Swale Safe which holds benefits relating to the objectives of crime and disorder. This benefits the door team at the front door to actively control the high street as well as it can be called in if any issues are moving up the high street and to other premises. Also if anyone has been prosecuted it alerts Bradley so he can actively ensure that people are not entering the premises who have been banned or have restraining orders on them.

Bradley has adopted the best practise guide from the BBPA to promote a safer night time economy, this is in relation to drink promotions and ensuring control of the premises. Proof of age is requested at entry and it was discussed with Mark that everyone would be checked, my understanding is they have recorded quite a few refusals as a result but are promoting the objectives to do so. These are all elements that formulate the objective of prevention of crime and disorder.

With reference to public safety as this objective is around physical safety to persons attending the premises. We did a joint visit with Kent fire in January to assess the premises and give the occupancy levels as this objective talks about overcrowding. (This is something we are actively doing through out the borough in all premises following Kent fires new policy). They have given Bradley the list of works that are required and that is currently in place with

contractors. This objective also mentions use of door staff to protect physical safety, and there is first aiders on site. In the event of a incident process are in place to call an ambulance followed by police however if an ambulance is called it is automatically reported through as an assault. If an ambulance is refused the premises contacts family to have them collected.

I went over the other two objectives, public nuisance. Notices are displayed to leave quietly and bins re located outside the premises. Staff actively ensure the area around the premises is kept clear from rubbish. The authority have no complaints with regard to noise levels. Protection of children from harm is promoted by everyone being checked on the door for ID. As the premises has a different dynamic through the weekday, a procedure is in place that as of 8pm on Friday and Saturday night the premises does not allow under 18's. It was advised to Bradley to have signs to actively promote this objective as well. The premises also promotes challenge 25.

Happy to discuss

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